



Gold Coast Stallholder FAQs 2020

Question	Answer
What time must I get to the market location to set up?	As a general rule, you should arrive at the market around two hours prior to the time it opens to the public.
Can my vehicle get access to the site?	Yes, all markets allow vehicular access. Some markets allow vehicles to remain on site; others do not.
Where do I park?	This information will be provided to you prior to your attendance at our markets.
How do I find my stall site?	The market manager will advise you of the location of your site on arrival.
Can I pack up and leave early if I sell out?	No. For many reasons, including safety, stallholders are not permitted to pack up and leave early if they sell out. Please try and bring sufficient produce to each market. If you sell out early, you will be required to stay until departure time. If you sell out it is a good idea to place a large SORRY, SOLD OUT! SEE YOU NEXT WEEK sign together with any advertising material, flyers, recipe cards and/or business cards on your table so customers can at least see what you were selling that was so good it sold out early!
What sort of signage can I have at my stall?	In most cases The Market Co. GC will specify the signage you should have at your stall. Contact your market manager for details.
What happens with waste/rubbish?	You are responsible for making good your stall site at the end of each market. You must take all waste with you. Rubbish bins placed throughout the market site are for your customers' use only.
Will I have access to electricity and/or water?	A certain number of sites will have access to electricity and all will have access to water. Please advise the market manager if you require access

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	to electricity/water so that an appropriate site can be arranged for you. An extra charge will be levied for electricity.
What packaging can I use with my products?	The Market Co. GC bans the use of plastic bags and non-recyclable packaging as per Clause 25 of our General Terms and Conditions. This policy is policed by our staff.
Are there any requirements for gazebos and/or trestle tables?	The cost of the space will vary depending on whether you prefer a table, a standard gazebo site or larger. All tables must have a black table cloth that reaches the ground on all sides. Colour schemes for tables may be a requirement of some sites, so please consult your market manager for details.
Where do I source my equipment?	You will need to bring everything you need to the site, including commercial electrical leads that have been recently tested and tagged.
Do you have casual sites?	The Market Co. GC only provides permanent sites. There are no casual sites available.
How much is a stall site?	See our website for our current fees and charges document.
What should I bring to the markets?	You will need to bring all equipment for the set up of your market stall. The Market Co. GC does not currently supply equipment to stallholders.
What insurance do I need?	You MUST have \$10,000,000 public liability and, if appropriate, workers compensation insurance. Please bring copies of these documents to your first market. The Market Co. GC will request to see up- to-date certificates of currency from time to time.
What food regulations must I comply with?	Food regulations differ from state to state and for each local council area. It is your responsibility to ensure you comply with all relevant laws and regulations.

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What happens if it rains?	We operate our markets rain, hail or shine. If you do not turn up or it rains, you will not be refunded your stall fees.
How do I pay fees and when?	The Market Co. GC requires prepayment by Tuesday 5pm prior to the market day.
What security is on site?	All stock, equipment and anything else you bring to the market is at your own risk. Please ensure you are cautious about your goods and exercise care and common sense. The Market Co. GC will not accept any responsibility for theft, damage or loss suffered by stallholders at a market.
What can I sell at the markets?	Please refer to our General Terms and Conditions.

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What does The Market Co. GC do for the local community and can I get involved?

The Market Co. GC supports a number of local charities to give back to the community in which we operate. We have partnered with OzHarvest Gold Coast to provide food rescued from our Bundall Farmers' Market to people in need. We also have a Big Issue seller every Saturday at our Palm Beach Farmers' Market. We would love to hear from you if you would like to be more involved in giving back!

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